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THE CRITICAL LINK

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Meghann Johnson is an Enterprise Architect for the U.S. Army's Business Process Reengineering (BPR) Center of Excellence (CoE), responsible for executing BPR projects and ensuring integration with the Army's End-to-End business processes. The BPR CoE implements a standardized methodology for BPR and provides support services for reengineering the Army's business processes.

Ms. Johnson began her career as Program Officer managing US Department of Health and Human Resources grant programs, focusing on healthcare service delivery performance and improvement.

Upon graduating from her Master's program, Ms. Johnson joined the CECOM Software Engineering Center (SEC) as an IT Specialist, supporting business capabilities within the Center, including managing the collaboration and knowledge management systems, and developing business intelligence solutions to increase visibility into the work performed by the Center and enable senior leader decision-making.

Ms. Johnson has extensive experience with business process management in the Army environment. While with the SEC, she lead an effort to standardize the software engineering tools and processes used to sustain the Warfighter and business systems throughout the Center, standing up new technologies and implementing best practices to better manage the software development lifecycle.

Since joining the BPR CoE, Ms. Johnson has completed several BPR projects, many resolving Army enterprise-wide process problems. Her work includes facilitating workshops, analysis of End-to-End processes, business process modeling, process design, technical implementation blueprinting, and organizational change management planning.

Ms. Johnson has a Bachelor's of Science in Political Science and Communication Studies from Towson University and a Master's of Science in Information Systems from University of Maryland, Baltimore County. Additionally, Ms. Johnson is a Certified Business Process Management Professional with specialization in Advanced Facilitation and Organizational Change Management.

Ms. Johnson resides in Harford County, Maryland with her husband and two children.

